

SERVICE CHARTER - EBE

This charter outlines our commitment, desire, and determination to deliver the best and most satisfactory service to our esteemed customers.

It forms part of our plan to be more proactive and our desire to provide the highest standards of service. It also details our expectations from our customers. The charter is dynamic and will change in tandem with market demands and customer requirements.

Our Vision is to be Excellent in Environmental and Biosystems Engineering education, research and consultancy with special emphasis on the needs of the industry and society.

Our Mission is to offer wholesome education in Environmental and Biosystems Engineering; to be a centre of excellence in engineering education and training; to promote fundamental and applied research; and to be a leading centre in Consultancy in the broad area of Environmental and Biosystems Engineering.

Please [click here](#) to read our service delivery charter.